



## IMPORTANT NOTICE: Be Aware of Fake Housing Companies

Fake housing companies are approaching 2024 Critical Care Congress exhibitors and registrants with fraudulent offerings of hotel rooms at significant discounts. **Do not give them your credit card information.** These companies are in no way affiliated with the Society of Critical Care Medicine (SCCM), the 2024 Critical Care Congress, or the official Congress hotels in Phoenix, Arizona.

Orchid Events is the **ONLY** official housing company for this event and will not contact you directly. Booking through **SCCM's** official housing provider, Orchid Events, ensures that you will be working with a reputable company, that your credit card information is secure, and that you will benefit from all services provided to conference attendees at the official Congress hotels.

### What should I do if I am contacted by one of these companies?

If you are contacted by anyone asking if you need a room reservation for the 2024 Critical Care Congress, or if they represent themselves as the "SCCM housing provider," please get as much information as you can, then contact Orchid Events at [help@orchid.events](mailto:help@orchid.events) or SCCM at [support@sccm.org](mailto:support@sccm.org) or by calling +1 847 827-6888.

### Why Stay at a conference hotel?

SCCM has secured room blocks for attendees and exhibitors at a variety of hotels to meet all tastes and budgets. These participating hotels are providing discounted rates to you based on a guaranteed percentage of attendees staying in these official conference hotels.

### When you book your room with Orchid Events you will receive the following benefits:

- Immediate email acknowledgement of your hotel assignment
- Peace of mind that you have a reservation at an official SCCM Congress hotel at the discounted rate
- Complimentary internet in your hotel guest room
- Important meeting-related materials in your hotel room (door drops)
- Reservation protection if the hotel oversells guest rooms
- And much more!

### When rooms are booked at hotels that are NOT within SCCM's official hotel block and/or you do not use Orchid Events:

- SCCM cannot keep conference costs down
- SCCM cannot assist you if a hotel loses your reservation
- SCCM cannot help protect reservations if the hotel oversells its rooms

Please support SCCM by staying at the official Congress hotels. We think you will find the increased networking opportunities, quality hotel services and amenities to be worth it!